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AUSTRIA JUICE is a globally active processor of agricultural raw materials. Ensuring sustainable business practices is an essential part of our operations. In doing so, we act in accordance with four Environmental, Social, and Governance (ESG) principles:

- We take responsibility in these ESG areas to create a positive impact and operate successfully in the long term.
- We utilize almost 100% of the raw materials employed and use low-emission technologies to reduce or avoid impacts on the environment.
- We respect all our stakeholders and the societies in which we operate, both directly and indirectly.
- We maintain long-term partnerships with suppliers and customers to jointly foster business models that are resilient in conditions of climate change.

All AUSTRIA JUICE sites and subsidiaries around the world strive to:

- protect the environment and prevent environmental impacts,
- comply with all legal and binding obligations, and
- continuously improve their environmental performance.

In order to meet these commitments and achieve our environmental goals, we implement management systems on the basis of ISO 14001 and ISO 50001 at selected sites.

AUSTRIA JUICE's environmental policy covers the most significant environmental aspects of our operations: energy use and climate protection, management of pollutant emissions, water management, and circular economy and waste recovery.

Energy use and climate protection

As an energy-intensive company, we strive to continuously optimize our energy consumption and improve energy efficiency. We are committed to reaching science-based net-zero climate targets validated by the Science Based Targets initiative (SBTi) for our own production (Scope 1 and 2) by 2040, and ensure that the necessary financial and structural conditions are in place. Furthermore, we strive to acquire energy and emission efficient products and services that enhance our energy performance and reduce emissions.

To achieve our climate and energy goals, we have adopted the following strategic sub-goals:

- increase the share of lower-emission and renewable energy
- improve specific energy consumption systematically and on an ongoing basis by applying the outputs of our ISO 50001-based energy management system
- use new technologies in production processes, particularly with regard to energy conservation and generation
- recover energy from residual materials
- increase our self-sufficiency in energy supply through energy from renewable sources and their use in high-efficiency cogeneration plants

Management of pollutant emissions

We are committed to reducing or avoiding pollutant emissions into the air, water and soil in accordance with legal requirements and as current technology permits.

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Water management

At all sites, the utilization of freshwater and the discharge of the water used in production operations are managed sustainably and according to water use principles tailored to site-specific conditions:

- reduction of water withdrawal to the minimum level that is technologically and economically viable
- constant recirculation of water and appropriate water reclamation and recycling
- efficient use of water contained in processed raw materials
- regular monitoring of the water-related risks for all sites and identification of targeted countermeasures for regions affected by water risks
- reduction of wastewater volumes to be either treated in our own wastewater treatment plants or sent to municipal treatment plants for treatment
- discharge of water in compliance with local laws and regulations

Circular economy and waste recovery

We aim to use 100% of the agricultural raw materials we process in marketable main and by-products to avoid or minimize waste. We regard energy recovery from agricultural residues as the final step in a sustainable value chain. Furthermore:

- We minimize waste at our sites through efficient use of auxiliary materials in production processes and in repairs and maintenance.
- We use more reusable packaging, bulk containers, and recyclable materials for packaging and in goods-handling equipment.
- We pay particular attention to reducing food waste.

Environmental complaints procedures

The designated contacts at the AUSTRIA JUICE production sites are available to external stakeholders and take complaints by telephone, email, or (by appointment) in person. Complaints can also be reported through the Group's centralized whistleblower system, a secure electronic communication platform. This system can be accessed through the AGRANA website. Reporting parties also have the option of using external reporting channels at local authorities, the details of which are published on the AGRANA website.

The AUSTRIA JUICE Code of Conduct is based on AUSTRIA JUICE's core values and provides the foundation for all our business actions and decisions, including within the framework of environmental policy.